



Whitlock Building Services, LLC

*Facilities Support - Commercial Janitorial Services - Day Porter -
Post-Construction Rough and Final Clean - Parking Lot Sweep & Striping*

Services Available

Building Maintenance
Construction Cleaning
Disinfectant Service
Facilities Support
Floor Care
Janitorial Services
Parking Lot Maintenance
Power Washing
Supply Management
Window Washing

NAICS

561720 Janitorial Services
561720 Window Cleaning
561740 Carpet Cleaning
561790 Power Washing
238990 Construction

SIC Code

7349 Building Cleaning & Maintenance

Texas NIGP

910-39 Janitorial & Custodian
956-63 Janitorial Management Services
485-83 Sanitizing & Disinfecting
Janitorial

Company Data

FEIN 82-2576269
DUNS 08-040-2244
CAGE 8C6D6
MBE/SBE-DFWMSDC DL05114
DBE-NCTRCA BMD69665N0220
ACDBE-NCTRCA BMAC897740220
TX HUB Certified 18225762969100

Contact Information

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About Whitlock Building Services, LLC

Whitlock Building Services (WBS) is a Texas based, full-services commercial cleaning company. We partner with our clients to provide facilities support, janitorial services, disinfectant services, floor care, window cleaning, parking lot maintenance, post construction rough and final clean, and everything in between to keep our facilities pristine clean. Headquartered in Grapevine, WBS has been serving commercial customers since 2007, we pride ourselves on meeting and exceeding even the most demanding expectations.

Why WBS?

We are service obsessed and use a systematic approach to customize and monitor service delivery outcomes designed to meet and exceed your expectations.

Trust Our systems and training earned us a reputation of commitment to customer service. We Inspect what We Expect!

Training Our team members go through an extensive onboarding and training regimen including background checks and training continuums.

Technology Driven Our technology gives us the ability to message clients and cleaners alike as well as provide instruction in over 100 languages.

Partnering Approach Our approach is designed to ensure that your services are delivered seamlessly and with an eye to your public image. We work directly with you rather than outsource to unknown subcontractors.

Experience Our Leadership Team touts 30 plus years of service management expertise.



GBAC STAR Certified

The Global Bio-Risk Advisory Council (GBAC) STAR™ Accreditation Program on Cleaning, Disinfection and Infectious Disease Prevention for Facilities (GBAC STAR™ Program) establishes requirements to assist facilities in their cleaning, disinfection, and infectious disease prevention work practices to control risks associated with infectious agents such as SARS-CoV-2, Influenza, MRSA, and tuberculosis.

The GBAC STAR Program is designed such that any size facility or organization can use it. This program places responsibility for facilities to demonstrate that appropriate infectious disease prevention have been implemented in their work practices, protocols, procedures, and systems. We stand behind our commitment to stopping the spread of infectious diseases. We can assist clients with getting their facility GBAC Star rated.

Capabilities Statement

Current Membership & Affiliations

Irving-Las Colinas Chamber - Current VP Chairwomen for Small Business Committee

Grapevine Chamber of Commerce - Current Board Member

Graduates of Goldman Sachs 10K Small Business & SBA Emerging Leaders

BSCAI - Building Services Contractor Association International

GBAC Certified in COVID Preparedness & Remediation



Featured Projects

Grapevine Public Safety Building
US Custom Immigration Service Center
Hotel Vin – Grapevine
Grapevine Harvest - Train Station
Toyota of Plano
Mars Confectionary
DFW Airfield
Dalfen Buildings 100, 200, 300
AT&T (several projects)
Old Parkland North Campus
5 Star Ford
Lakeside Center
Pioneer Tower



Featured Clients

XPO Logistics
Atlanta Bonded Warehouse
Parker Hannifan
EF Technology
TDDC (several locations)
Manhattan Construction
F.A. Peinado Construction
Beck Construction
Muckleroy & Falls

Program Approach

We understand that you must choose service providers carefully to meet stakeholders' expectations and values. Unlike larger companies that win a bid and then attempt to staff (and often understaffing to maximize profits), WBS provides service from the standpoint of having both a stable, full workforce and a Partnering Approach. We understand how to meet your requirements and exceed expectations through operational transparency. We implement efficiencies through:

Higher employee retention rates. We have a **25% above industry average retention rate overall** with a 92% retention rate on some jobs.

Quality Control. We use immediately identifiable measurements that are visual and descriptive in multiple languages to clearly communicate work performance expectations. Additionally, customer feedback is communicated in "real time" to management via our app. This means you can count on a quicker, more effective response rate to your needs.

Automated customer reporting. Our up-to-date reporting is accessible via the web no matter where you are located or regular contract meetings.

Solid Staffing Plan. Our staffing plan starts with solid wages and strong hiring approach appropriate for location and scope of work. This is one of the often overlooked factors to affect retention and, thus quality performance. We then systematically train employees on the scope of work, equipment required, safety protocols, and chemicals needed to complete the job.

Geo-fence Capabilities. We ensure that all work is completed on schedule by the employee assigned.



Past Performance

WBS service experience includes a range of building types from warehouses, plants, educational, restaurants, and clinics, to office buildings. These buildings are located on a variety of sites including multi-campus and geo-diverse locations which can range from 40k to 1.5M sq ft. These contracts include 24 hrs a day, 7 days a week capabilities.

Our experience encompasses biohazard sanitation, disinfecting services, COVID cleaning, high dusting, windows, floor sweep and scrub, strip and wax, site sanitizer, construction cleaning, and office cleaning. WBS has also created effective customized workflow designs for our customers that incorporates measurement, analysis, with strategic steps to create a continuous improvement and control cycle through the use of technology-supported communication. This has brought timely issue management responses among on-site staff and been widely accepted by customers.

References that match your project parameters by size, scope, and building type can be provided upon request.